



Information Technology Division

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Functions:

- IT division currently consists of 16 merit system personnel augmented by 3 contract technician positions. There are also two merit positions in the process of being hired.
- Provides all technology support for the ABC Board to include warehouse distribution systems, 176 wholesale and retail store locations, digital signature capability, and the state enterprise timekeeping system among many other activities for the optimum operation and mission of the board.
- Support, manage, and maintain 410+ computer based POS (Point of Sale) systems statewide.
- Support, manage, and maintain software systems for all divisions of the ABC Board assisting them in meeting their division specific goals. These include the recording and reporting of store sales and maintaining both warehouse and stores inventories.
- Current major initiatives include a subscription based licensing and compliance system; and a project to replace all credit card devices in compliance with an industry mandated change to support chip based credit and debit cards.
- Support, manage, and maintain 178 wireless networks statewide
- Support, manage, and maintain two separate physical networks which is likely unique among state agencies. This is required due to PCI (Payment Card Industry) compliance requirements.
- Support, manage, and maintain the online portal that allows communication and collaboration for ABC employees, board members and external industry partners.
- Support and maintain 178 biometric timekeeping devices statewide.
- Support, manage, and maintain state agency and consumer-oriented websites